

January #12 Newsletter

Client Information page

To see all previous newsletters plus articles referenced, go to this page.

www.cobourginternet.com/webnewsletters.htm This page can now be accessed from the Cobourg Internet web site from the main menu.

CPanel

From CPanel, you can look at Statistics, set up and manage emails, configure and rescue blocked emails in boxtrapper, access webmail, view server status and more items that you probably don't want to do right now.

For statistics, I prefer Awstats but **Webalizer is also available**. *Bandwidth* also tells you how much of the bandwidth quota you are using. If you don't have the user name and password for Cpanel, contact me. If you do, access with www.yourdomain.com:2082 E.g. www.cobourginternet.com:2082

Search on your site

If you have a large site, you may want to add a search button to your site. This would open a search page and visitors can find what they want. Visitors to my History site use the one on that site quite a bit. Check it out here <http://www.cobourghistory.ca> Searching can include pdfs and can be divided by category (e.g. all, news pages, pdfs, etc). You can also start with a simple small search box on any page – the results come up on a new page that includes the “all options” search box.

Internet Reliability

When you sign up for Internet service, you are paying an Internet Service Provider (ISP) such as Eagle, Cogeco or Sympatico to allow you to connect to the Internet using their services. It's like the telephone service – instead of paying Bell to connect you to the phone network you pay your ISP. But, the reliability is not nearly as good. Phone service fails about 5 minutes a year – or realistically, once for 2 hours every 24 years – when someone digs up a cable. “Good” Internet service can fail for about 9 hours per year – and in Cobourg, it's hard to get it that good – I estimate about 40 hours/year! Two things to note: 1) Do not use a “digital” VOIP phone as your only phone – it will be cheaper but reliability is poor. 2) If your Internet is down, your web site is probably still going strong. Cobourg Internet sites are as reliable as “good” internet. In the last six months, they have had only 20 minutes down-time. For more on this subject, see my new page at http://www.cobourginternet.com/using_internet.htm

John Draper